

# **Technical Appendix**

# Young Digital Leaders 2019:

# From Safety to Citizenship Online

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### About this paper

This report presents the findings of Young Digital Leaders Phase 2, a digital citizenship education programme delivered by ISD and supported by Google. org. It was designed to empower young people across Europe to be positive and proactive members of their online communities, with roll-out across Bulgaria, Greece and Romania in 2019. It contains impact data and analysis from various participant groups – students, teachers and parents – as well as broader recommendations for digital citizenship policy and programming.

### Acknowledgements

First and foremost, we would like to thank the students, teachers and parents who so generously provided their time as participants, and in doing so made this report possible. Their enthusiasm and thoughtfulness have underpinned the entire success of Young Digital Leaders Phase 2, advancing the cause of digital citizenship education in Bulgaria, Greece and Romania.

We are also indebted to Google.org, whose generous support has allowed us to undertake this work.

Young Digital Leaders Phase 2 was a joint effort between the Institute for Strategic Dialogue (ISD), Google.org and our fantastic partners Youth and Civil Initiatives in the Rose Valley (Bulgaria), Action Synergy (Greece), and Group of the European Youth for Change (GEYC – Romania). These local partners showed endless passion and commitment to the programme, and were the real driving force behind its delivery. We would particularly like to thank Tsvetina Zaharlieva, Mariya Chonlova-Minkovska, Kostas Diamantis-Balaskas, Dominikos Diamantis-Balaskas, Gabriel Brezoiu, Adelina Dragomir, and Alexandra Peca, without whom the programme could not have been realised.

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### Josh Phillips & Jennie King November 2019

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# Surveys

The below presents all questions asked of students, teachers, parents and carers that participated in the programme. Questions are separated by those that were only asked in the pre-survey, those that were asked in both pre- and post-surveys (as well as long-term, where applicable), and those that were only asked in the post-survey.

### **Students**

### Pre

- 1. What is your gender?
- 2. How old are you?
- 3. Where were you born?
- 4. Where were your parents born?
- 5. What language do you speak at home?
- 6. How often do you fact check information when you see it online? (Always, Very Frequently, Occasionally, Rarely, Very Rarely, Never)
- 7. Which media sources do you get your information from?
- 8. How often do you flag/report hateful content? (Always, Very Frequently, Occasionally, Rarely, Very Rarely, Never)

### **Pre and Post**

- 1. Name three ways you can tell an online article is 'fake news.' If you can't name three, name as many as you can.
- 2. What is the definition of a 'filter bubble'?
- 3. What is the definition of an 'echo chamber'?
- 4. Please tell us how much you agree with the following statements. There are five options, from 1 which is 'Strongly Disagree' to 5, which is 'Strongly Agree.' Tick only one box in each line
- 5. Please tell us how well the following statements describe you. There are five options, from 1 which is 'not like me' to 5, which is 'most like me.' Tick only one box in each line.
- 6. When should you flag/report a post or comment on social media as hate speech? Please tick the one definition you think is the most accurate.
- 7. Which of the following options are ways of controlling consent online? Please tick one answer only.
- 8. Give one example of how you have/will use the internet to promote positive change online.

### Post

6 Months Post

- 1. Have you seen any examples of fake news since the workshop?
- 2. How often did you fact check information before the workshop? (Always, Very Frequently, Occasionally, Rarely, Very Rarely, Never)
- 3. How often do you fact check information when you see it online now? (Always, Very Frequently, Occasionally, Rarely, Very Rarely, Never)
- 4. Which media sources do you get your information from? Please tick as many as apply
- 5. How often did you flag/report hateful content before the workshop? (Always, Very Frequently, Occasionally, Rarely, Very Rarely, Never)
- 6. How often do you flag/report hateful content now? (Always, Very Frequently, Occasionally, Rarely, Very Rarely, Never)

### **Teachers**

### Pre

- 1. What is your gender?
- 2. What school do you teach at?
- 3. How much do you know about digital citizenship?
- 4. Is digital citizenship taught in your school?
- 5. Have you taught digital citizenship to young people before?

### **Pre and Post**

- 1. Do you think it is important to teach digital citizenship to young people? (Very Important, Important, Neither important nor unimportant, Not very important, Not important at all)
- 2. Name three ways you can tell an online article is 'fake news.' If you can't name three, name as many as you can.
- 3. What is the definition of an 'echo chamber'?
- 4. Please tell us how much you agree with the following statements. There are five options, from 1 which is most 'Strongly Disagree' to 5, which is most 'Strongly Agree.' Tick only one box in each line.
- 5. In your opinion, what are the two biggest challenges young people face online?
- 6. Would you like schools to receive more training on how to teach digital citizenship? (Yes certainly, Yes probably, No probably not, No certainly not, I don't know)

### Post

- 1. Did you enjoy the training? (I liked it alot, I liked it, I neither liked it nor disliked it, I disliked it alot)
- 2. Do you feel like you learned new skills and knowledge as a result of the training? (Yes lots, Yes, No, No not at all, I don't know)
- 3. How confident are you that you could deliver the following Young Digital Leaders lessons to the students you teach? (Very confident, Confident, Not very confident, Not confident)
- 4. How relevant do you feel the curriculum is to the students you teach? (Very confident, Confident, Not very confident, Not confident)
- 5. How helpful do you think the Young Digital Leaders programme is to teachers who want to teach digital citizenship? (Very helpful, Helpful, Not very helpful, Unhelpful, I don't know)
- 6. How likely are you to deliver the Young Digital Leaders lessons to your students? (Very likely, Quite likely, Quite unlikely, Very unlikely, I don't know)
- 7. How many students will you deliver the lessons to?
- 8. If you have any further comments about the training, please write them in the box below

### **Parents**

### Pre

- 1. What is your gender?
- 2. How old are you?
- 3. Where were you born?
- 4. What is the main language you speak at home?
- 5. How frequently do you use the internet? Tick the box that most closely describes your use. (More than once a day, About once a day, More than once a week, about once a week, I don't know)
- 6. How frequently do you think your child uses social media? Tick the box that most closely describes your use. (More than once a day, About once a day, More than once a week, about once a week, I don't know)

### **Pre and Post**

Please tell us how much you agree with the following statements. There are seven options, from 1 which is most 'Strongly Disagree' to 7, which is most 'Strongly Agree.' Tick only one box in each line.

### Post

- 1. Did you enjoy the session? (I liked it alot, I liked it, I neither liked it not disliked it, I disliked it, I disliked it alot)
- 2. How relevant do you feel the content of the session was to you? (Highly relevant, Quite relevant, It was neither relevant nor irrelevant, Quite irrelevant, Highly irrelevant)
- 3. Do you think that you'll behave differently online as a result? (Yes certainly, Yes probably, No probably not, No certainly not, I don't know)
- 4. Do you feel more or less able to help your child/children deal with online safety challenges? (Much more able, More able, Less able, Much less able, I dont know)
- 5. Are you more or less likely to have a conversation with your child/children about online safety as a result of this session? (Much more likely, More likely, Less likely, Much less likely, I don't know)
- 6. Would you recommend this kind of session to other parents? (Yes certainly, Yes probably, No probably not, No certainly not, I don't know)
- 7. If you have any further comments about the session, please write them in the box below.

# **School Workshop Students**

### **Demographics**

# The below tables present the demographic data gathered from students participating in school workshops

# Bulgaria

Demographics	Total number	Overall %
Gender		
Male	258	58%
Female	178	40%
Other	6	1%
Age		
11	0	0%
12	20	5%
13	50	11%
14	124	28%
15	142	32%
16	105	24%
Country born		
Bulgaria	437	99%
Other	5	1%
Parent country born		
Bulgaria	441	100%
Other	0	0%
Language spoken at home		
Bulgarian	418	95%
Bulgarian and another language	21	5%

# Greece

Demographics	Total Number	
Gender		
Male	172	45%
Female	211	55%
Other	2	1%
Age		
11	1	0%
12	150	39%
13	111	29%
14	89	23%
15	34	9%
16	0	0%
Country born		
Greece	381	99%
Other	2	1%
Parent country born		
Greece	368	96%
Other	14	4%
Language spoken at home		
Greek	366	95%
Greek and another language	19	5%

# Romania

Demographics		
Gender		
Male	118	47%
Female	130	52%
Other	3	1%
Age		
11	14	6%
12	46	18%
13	47	19%
14	20	8%
15	102	41%
16	22	9%
Country born		
Romania	250	100%
Other	1	0%
Parent country born		
Romania	250	100%
Other	1	0%
Language spoken at home	2	
Romanian	245	98%
Romanian and another language	6	2%

# Analysis

# The following tables present statistics from the analysis of the school workshop student data. As above, data from the complete sample is presented, followed by results broken down by country.

Students were asked a number of knowledge questions. These questions were blind coded by two markers to ensure accurate marking. The first two tables in each section present the results from these questions - the first showing the percentage of students that answered correctly. The second table shows detailed results from the question on fake news. This question allowed students to provide up to three answers, and the second table shows the percentage of students that provided at least one correct answer.

The third table presents results from confidence questions asked on a Likert scale of 1 to 5.

The fourth table shows students' responses to how frequently they fact checked news and flagged hate speech they encountered online

For school workshops, data was also gathered from a comparison group. Initial analysis showed that the intervention and comparison groups differed at a statistically significant level in the pre-surveys. The comparison group data was therefore discarded in analysis.

As frequency (knowledge questions) and Likert scale (confidence questions) produce nonparametric data, pre and post results were compared using the Mann-Whitney test. P values from this test are presented where applicable.

Some students were also given long-term follow-up surveys. When this data is available, it is presented below.

### **Overall**

Knowledge questions							
% correct							
	Pre	Post	Change	р	Long	Change	р
Fake news	26%	31%	17%	0	32%	22%	0.000
Filter bubble	49%	65%	33%	0	63%	31%	0.000
Echo chamber	55%	74%	36%	0	74%	35%	0.000
Flagging hate speech	47%	54%	15%	0	62%	30%	0.000
Consent	25%	37%	46%	0	39%	56%	0.000

Knowledge								
	Pre	Post	CI	nange		Long	(	Change
Number of students with at least 1 correct answer to Fake news question	995	1092	10%		1005		1%	
As a % of total	53%	59%	1(	)%		54%	-	1%
Knowledge-Confidence/At Behaviour questions	tidudinal/							
average response on Likert s	cale							
		Pre	Post	Change	р	Long	Change	р
Echo chambers confidence		2.31	4.12	79%	0	3.93	70%	0.000
Filter bubbles confidence		2.26	4.02	78%	0	3.83	70%	0.000
Fake news confidence		3.37	4.09	22%	0	4	19%	0.000
Prejudice confidence		3.16	4.18	32%	0	3.98	26%	0.000
f I disagree with people onlin language so it doesn't come		3.36	3.96	18%	0	3.91	16%	0.000
l am careful to make sure tha or send of other people will n upset them		3.72	4.09	10%	0	3.82	3%	0.000
My favourite places to be onli people are respectful toward		3.65	4.11	12%	0	4.04	11%	0.000
l think about making sure tha post online will not be somet		3.53	3.84	9%	0	3.78	7%	0.000
l listen and try to understand others online	the opinions of	3.65	4.1	12%	0	4.05	11%	0.000
l communicate respectfully v	vith others online	3.58	3.94	10%	0	3.94	10%	0.000
l have used the internet to im my town in some way	nprove my school or	2.74	3.37	23%	0	3.39	24%	0.000
have used the internet to he other kids in general	elp a friend or help	3.19	3.43	7%	0	3.39	6%	0.000
have used the internet to sh positive	nare something	3.36	3.7	10%	0	3.64	8%	0.000

### Frequency

Fact checking	Pre	Pre %	Long	Long %
Never	94	11%	19	2%
Very rarely	143	16%	45	5%
Rarely	179	20%	107	12%
Occasionally	242	27%	340	39%
Very frequently	136	15%	273	31%
Always	91	10%	97	11%
Flagging hate speech	Pre	Pre %	Long	Long %
Never	229	26%	117	13%
Very rarely	248	28%	152	17%
Rarely	226	26%	206	24%
Occasionally	130	15%	275	31%
Very frequently	24	3%	84	10%
Always	18	2%	40	5%

# Bulgaria

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	Pre	Post	Change	р	Long	Change	р
Fake news	21%	24%	13%	0.281	18%	-13%	0.002
Filter bubble	48%	78%	64%	0	55%	16%	0.013
Echo chamber	53%	83%	56%	0	72%	34%	0.009
Flagging hate speech	55%	65%	18%	0.001	59%	7%	0.174
Consent	22%	30%	39%	0	21%	-3%	0.166
Knowledge							
	Pre	Post	Change	Long	Change		
Number of students with at least 1 correct answer to Fake news question	316	291	-8%	229	-28%		
As a % of total	35%	33%	-8%	26%	-28%		

### Knowledge-Confidence/Attidudinal/ Behaviour questions

average response on Likert scale

Pre	Post	Change	р	Long	Change	р
2.32	4.28	84%	0	3.92	69%	0.000
2.4	4.25	77%	0	3.9	62%	0.000
3.3	4.11	25%	0	3.98	21%	0.000
3.12	4.15	33%	0	3.9	25%	0.000
3.76	4.06	8%	0.001	3.92	4%	0.706
3.82	4.25	11%	0	3.88	2%	0.155
3.75	4.09	9%	0	3.93	5%	0.935
3.98	4.14	4%	0.696	4.05	2%	0.852
3.81	4.1	8%	0	3.99	5%	0.13
3.83	4.05	6%	0	4	4%	0.469
2.72	3.25	20%	0	3.37	24%	0.000
3.6	3.75	4%	0.36	3.9	8%	0.351
3.83	3.95	3%	0.088	4.03	5%	0.123
	2.32 2.4 3.3 3.12 3.76 3.82 3.75 3.98 3.81 3.83 3.83 2.72 3.6	2.32 4.28   2.4 4.25   3.3 4.11   3.12 4.15   3.76 4.06   : 3.82 4.25   3.75 4.09   3.98 4.14   3.81 4.1   3.83 4.05   : 2.72 3.25   3.6 3.75	2.32 $4.28$ $84%$ $2.4$ $4.25$ $77%$ $3.3$ $4.11$ $25%$ $3.12$ $4.15$ $33%$ $3.76$ $4.06$ $8%$ $3.76$ $4.06$ $8%$ $3.75$ $4.09$ $9%$ $3.98$ $4.14$ $4%$ $3.81$ $4.1$ $8%$ $3.83$ $4.05$ $6%$ $3.6$ $3.75$ $4%$	2.32 $4.28$ $84%$ $0$ $2.4$ $4.25$ $77%$ $0$ $3.3$ $4.11$ $25%$ $0$ $3.12$ $4.15$ $33%$ $0$ $3.76$ $4.06$ $8%$ $0.001$ $3.76$ $4.06$ $8%$ $0.001$ $3.75$ $4.09$ $9%$ $0$ $3.98$ $4.14$ $4%$ $0.696$ $3.81$ $4.1$ $8%$ $0$ $3.83$ $4.05$ $6%$ $0$ $3.6$ $3.75$ $4%$ $0.36$	2.32 $4.28$ $84%$ $0$ $3.92$ $2.4$ $4.25$ $77%$ $0$ $3.9$ $3.3$ $4.11$ $25%$ $0$ $3.98$ $3.12$ $4.15$ $33%$ $0$ $3.9$ $3.76$ $4.06$ $8%$ $0.001$ $3.92$ $3.76$ $4.06$ $8%$ $0.001$ $3.92$ $3.82$ $4.25$ $11%$ $0$ $3.88$ $3.75$ $4.09$ $9%$ $0$ $3.93$ $3.98$ $4.14$ $4%$ $0.696$ $4.05$ $3.81$ $4.1$ $8%$ $0$ $3.99$ $3.83$ $4.05$ $6%$ $0$ $4$ $4.272$ $3.25$ $20%$ $0.36$ $3.9$	2.32 4.28 84% 0 3.92 69%   2.4 4.25 77% 0 3.9 62%   3.3 4.11 25% 0 3.98 21%   3.12 4.15 33% 0 3.9 25%   3.76 4.06 8% 0.001 3.92 4%   : 3.82 4.25 11% 0 3.88 2%   3.75 4.09 9% 0 3.93 5%   3.81 4.14 4% 0.696 4.05 2%   3.83 4.05 6% 0 4 4%   : 2.72 3.25 20% 0 3.37 24%   3.6 3.75 4% 0.36 3.9 8%

### Frequency

Fact checking	Pre	Pre %	Long	Long %
Never	14	5%	6	2%
Very rarely	35	11%	24	8%
Rarely	50	16%	43	14%
Occasionally	117	38%	137	45%
Very frequently	54	18%	71	23%
Always	35	11%	24	8%
Flagging hate speech	Pre	Pre %	Long	Long %
Never	53	18%	40	14%
Very rarely	83	28%	47	16%
Rarely	73	25%	44	15%
Occasionally	67	23%	107	36%
Very frequently	13	4%	36	12%
Always	7	2%	22	7%

# Greece

Knowledge questions							
% correct							
	Pre	Post	Change	р	Long	Change	р
Fake news	37%	49%	31%	0	48%	30%	0.000
Filter bubble	57%	72%	26%	0	74%	31%	0.000
Echo chamber	63%	80%	27%	0	81%	28%	0.000
Flagging hate speech	33%	63%	93%	0	65%	98%	0.000
Consent	32%	60%	85%	0	64%	99%	0.000
Knowledge							
	Pre	Post	Change	Long	Change		
Number of students with at least 1 correct answer to Fake news question	536	593	11%	579	8%		
As a % of total	79%	88%	11%	86%	8%		
Knowledge-Confidence/Attidudinal/ Behaviour questions							
average response on Likert scale							
	Pre	Post	Change	р	Long	Change	р
Echo chambers confidence	2.3	4.02	75%	0	4.05	76%	0.000
Filter bubbles confidence	2.09	3.83	83%	0	3.9	87%	0.000
Fake news confidence	3.72	4.14	11%	0	4.14	11%	0.000
Prejudice confidence	3.2	4.19	31%	0	4.2	32%	0.000
f l disagree with people online, l watch my language so it doesn't come across as mean	3.17	4.06	28%	0	4.09	29%	0.742
l am careful to make sure that the pictures I post or send of other people will not embarrass or upset them	3.76	4.02	7%	0	3.74	-1%	0.000
My favourite places to be online are where people are respectful toward each other	3.43	4.15	21%	0	4.15	21%	0.000
l think about making sure that things I say and post online will not be something I regret later	2.95	3.42	16%	0	3.42	16%	0.000
l listen and try to understand the opinions of others online	3.73	4.33	16%	0	4.33	16%	0.000
communicate respectfully with others online	3.42	3.94	15%	0	3.95	15%	0.000
have used the internet to improve my school or my town in some way	2.96	3.77	27%	0	3.79	28%	0.000
l have used the internet to help a friend or help other kids in general	2.75	2.97	8%	0	2.99	9%	0.000
l have used the internet to share something positive	2.86	3.43	20%	0	3.42	20%	0.000

### Frequency

Fact checking	Pre	Pre %	Long	Long %
Never	72	19%	1	0%
Very rarely	104	27%	5	1%
Rarely	101	26%	40	10%
Occasionally	65	17%	161	42%
Very frequently	22	6%	136	36%
Always	19	5%	40	10%
Flagging hate speech	Pre	Pre %	Long	Long %
Never	149	39%	54	14%
Very rarely	105	27%	73	19%
Rarely	100	26%	123	32%
Occasionally	22	6%	121	32%
Very frequently	1	0%	6	2%
Always	7	2%	7	2%

# Romania

Knowledge questions							
% correct							
	Pre	Post	Change	р	Long	Change	р
Fake news	19%	32%	71%	0	34%	79%	0.000
Filter bubble	37%	59%	60%	0	55%	48%	0.001
Echo chamber	45%	80%	79%	0	65%	46%	0.000
Flagging hate speech	57%	59%	3%	0.67	60%	5%	0.178
Consent	20%	22%	10%	0.515	17%	-15%	0.101
Knowledge							
	Pre	Post	Change	Long	Change		
Number of students with at least 1 correct answer to Fake news question	143	208	45%	197	38%		
As a % of total	48%	70%	45%	67%	38%		
Knowledge-Confidence/Attidudinal/ Behaviour questions							
average response on Likert scale							
	Pre	Post	Change	р	Long	Change	
Echo chambers confidence	2.29	4.07	77%	0	3.71	62%	0.000
Filter bubbles confidence	2.29	3.99	74%	0	3.6	57%	0.000
ake news confidence	2.94	4.01	36%	0	3.73	27%	0.000
Prejudice confidence	3.18	4.21	32%	0	3.67	16%	0.000
f I disagree with people online, I watch my anguage so it doesn't come across as mean	2.95	3.67	24%	0	3.54	20%	0.000
am careful to make sure that the pictures I post or send of other people will not embarrass or upset them	3.46	3.99	15%	0	3.88	12%	0.017
My favourite places to be online are where beople are respectful toward each other	3.83	4.08	6%	0	4	4%	0.954
think about making sure that things I say and bost online will not be something I regret later	3.67	4.05	10%	0	4.08	11%	0.004
listen and try to understand the opinions of others online	3.25	3.76	16%	0	3.6	10%	0.016
communicate respectfully with others online	3.39	3.79	12%	0	3.82	13%	0.000
have used the internet to improve my school or ny town in some way	2.44	2.94	21%	0	2.66	9%	0.044
have used the internet to help a friend or help other kids in general	3.2	3.68	15%	0	3.45	8%	0.311
have used the internet to share something positive	3.35	3.78	13%	0	3.48	4%	0.898

### Frequency

Fact checking	Pre	Pre %	Long	Long %
Never	8	4%	12	6%
Very rarely	4	2%	16	8%
Rarely	28	14%	24	12%
Occasionally	60	30%	42	22%
Very frequently	60	30%	66	34%
Always	37	19%	33	17%
Flagging hate speech	Pre	Pre %	Long	Long %
Never	27	14%	23	12%
Very rarely	60	31%	32	16%
Rarely	53	27%	39	20%
Occasionally	41	21%	47	24%
Very frequently	10	5%	42	22%
Always	4	2%	11	6%

# **Process questions**

Following the intervention, students were asked a number of questions about their experience with the programme. Results from these questions - again presented in their entirety and then broken down by country - are presented below.

### **Overall**

### Process

Did you enjoy the workshop		
l liked it a lot	507	51%
l liked it a lot	400	40%
l neither liked it nor disliked it	72	7%
l disliked it	12	1%
l disliked it a lot	7	1%

How relevant do you feel the content of the workshop was to you/your life

Highly relevant	287	29%
Quite relevant	462	46%
It was neither relevant nor irrelevant	174	17%
Quite irrelevant	52	5%
Highly irrelevant	22	2%

## Do you feel like you understood the subject matter by the end of the workshop

Understood everything	540	54%
Understood some of it	359	36%
Understood little	76	8%
Understood nothing	10	1%
l don't know	13	1%

Do you feel like you learned new skills and knowledge	1	
Yes, a lot	418	42%
Yes	518	52%
No	34	3%
No, not at all	7	1%
l don't know	20	2%

Do you think that you'll behave	differently
online as a result	

Yes, a lot	341	34%
Yes	419	42%
No	99	10%
No, not at all	12	1%
l don't know	121	12%

#### Do you feel like the workshop was appropriate for your age Yes, I think it was appropriate for my age 771 78% group No, I think it was more appropriate for 38 4% younger people. No, I think it was more appropriate for 78 8% older people. I don't know 102 10%

# Bulgaria

### Process

Did you enjoy the workshop		
l liked it a lot	185	51%
l liked it a lot	147	40%
I neither liked it nor disliked it	20	5%
l disliked it	7	2%
l disliked it a lot	5	1%

### How relevant do you feel the content of the workshop was to you/your life

the workshop was to your your life		
Highly relevant	93	26%
Quite relevant	227	63%
It was neither relevant nor irrelevant	34	9%
Quite irrelevant	6	2%
Highly irrelevant	2	1%

# Do you feel like you understood the subject matter by the end of the workshop

Understood everything	243	67%
Understood some of it	107	29%
Understood little	6	2%
Understood nothing	4	1%
l don't know	4	1%

## Do you feel like you learned new skills and knowledge

Yes, a lot	149	41%
Yes	189	52%
No	12	3%
No, not at all	3	1%
l don't know	10	3%

## Do you think that you'll behave differently online as a result

Yes, a lot	93	26%
Yes	182	50%
No	49	13%
No, not at all	5	1%
l don't know	34	9%

### Do you feel like the workshop was appropriate for your age Yes, I think it was appropriate for my age

Yes, I think it was appropriate for my age group	325	90%
No, I think it was more appropriate for younger people.	20	6%
No, I think it was more appropriate for older people.	3	1%
l don't know.	13	4%

# Greece

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Did you enjoy the workshop		
l liked it a lot	159	41%
l liked it a lot	177	46%
l neither liked it nor disliked it	45	12%
l disliked it	2	1%
l disliked it a lot	1	0%

# How relevant do you feel the content of the workshop was to you/your life

Highly relevant	72	19%
Quite relevant	133	35%
It was neither relevant nor irrelevant	121	31%
Quite irrelevant	42	11%
Highly irrelevant	17	4%

Do you feel like you understood the subject matter by the end of the workshop

Understood everything	146	38%
Understood some of it	167	43%
Understood little	66	17%
Understood nothing	2	1%
l don't know	4	1%

Do you feel like you learned new skills and knowledge		
Yes, a lot	166	43%
Yes	200	52%
No	14	4%
No, not at all	2	1%
l don't know	3	1%

# Do you think that you'll behave differently online as a result

Yes, a lot	170	44%
Yes	121	31%
No	22	6%
No, not at all	4	1%
l don't know	68	18%

# Do you feel like the workshop was appropriate for your age

Yes, I think it was appropriate for my age group	222	58%
No, I think it was more appropriate for younger people.	7	2%
No, I think it was more appropriate for older people.	73	19%
l don't know.	82	21%

# Romania

### Process

Did you enjoy the workshop		
l liked it a lot	163	65%
l liked it a lot	76	30%
I neither liked it nor disliked it	7	3%
l disliked it	3	1%
l disliked it a lot	1	0%

# How relevant do you feel the content of the workshop was to you/your life

Highly relevant	122	49%
Quite relevant	102	41%
It was neither relevant nor irrelevant	19	8%
Quite irrelevant	4	2%
Highly irrelevant	3	1%

Do you feel like you understood the subject matter by the end of the workshop

Understood everything	151	61%
Understood some of it	85	34%
Understood little	4	2%
Understood nothing	4	2%
l don't know	5	2%

Do you feel like you learned new skills and knowledge

Yes, a lot	103	41%
Yes	129	52%
No	8	3%
No, not at all	2	1%
l don't know	7	3%

# Do you think that you'll behave differently online as a result

Yes, a lot	78	32%
Yes	116	48%
No	28	11%
No, not at all	3	1%
l don't know	19	8%

# Do you feel like the workshop was appropriate for your age

Yes, I think it was appropriate for my age group	224	92%
No, I think it was more appropriate for younger people.	11	5%
No, I think it was more appropriate for older people.	2	1%
l don't know.	7	3%

# **Train-the-Trainer Students**

Students that received the intervention from facilitators trained by ISD received the same pre and post surveys as above, and analysis was conducted using the same methods. This intervention did not include a comparison group, so differences between pre and post surveys were analysed.

**Demographics** 

Demographics	Total Number	Overall %
Gender		
Male	132	53%
Female	117	47%
Age		
11	0	0%
12	42	18%
13	49	20%
14	40	17%
15	71	30%
16	38	16%
Country born		
In-country	249	100%
Other	0	0%
Parent country born		
In-country	249	100%
Other	0	0%
Language spoken at home		
Majority language	241	97%
Majority and another language	7	3%

# Bulgaria

Demographics	Total number	Overall %
Gender		
Male	25	51%
Female	24	49%
Age		
11	0	0%
12	0	0%
13	6	13%
14	6	13%
15	9	19%
16	27	56%
Country born		
Bulgaria	49	100%
Other	0	0%
Parent country born		
Bulgaria	49	100%
Other	0	0%
Language spoken at home		
Bulgarian	45	94%
Bulgarian and another language	3	6%

# Greece

Demographics	Total number	Overall %
Gender		
Male	46	46%
Female	54	54%
Age		
11	0	0%
12	42	42%
13	43	43%
14	15	15%
15	0	0%
16	0	0%
Country born		
Greece	100	100%
Other	0	0%
Parent country born		
Greece	100	100%
Other	0	0%
Language spoken at home		
Greek	100	100%
Greek and another language	0	0%

# Romania

Demographics	Total number	Overall %
Gender		
Male	61	61%
Female	39	39%
Age		
11	0	0%
12	0	0%
13	0	0%
14	19	21%
15	62	67%
16	11	12%
Country born		
Romania	100	100%
Other	0	0%
Parent country born		
Romania	100	100%
Other	0	0%
Language spoken at home		
Romanian	96	96%
Romanian and another language	4	4%

# Analysis

### **Overall**

% correct								
	F	re	Post	Change		Long	Change	р
Fake news	4	3%	43%	0%	0.953	-	-	-
Filter bubble	6	3%	89%	40%	0.000	74%	17%	0.000
Echo chamber	7	0%	90%	29%	0.000	82%	18%	0.000
Flagging hate speech	4	4%	73%	68%	0.000	76%	75%	0.000
Consent	2	9%	49%	68%	0.000	31%	8%	0.162
Knowledge								
	Pre		Post	Cł	nange			
Number of students with at least one correct answer to Fake news question	160		156	-39	%			
As a % of total	81%		79%	-39	%			
Knowledge-Confidence/Attidudinal/Behavio questions	our							
average response on Likert scale								
		Pre	Post	Change	р	Long	Change	р
Echo chambers confidence		2.40	4.10	71%	0.000	3.97	66%	0.000
Filter bubbles confidence		2.53	4.02	59%	0.000	4.06	60%	0.000
Fake news confidence		3.58	4.00	12%	0.000	4.11	15%	0.000
Prejudice confidence		3.82	4.27	12%	0.000	4.07	7%	0.012
If I disagree with people online, I watch my langu so it doesn't come across as mean	Jage	3.13	3.82	22%	0.000	3.79	21%	0.000
l am careful to make sure that the pictures I pos send of other people will not embarrass or upse		3.69	4.05	10%	0.000	3.78	2%	0.463
My favourite places to be online are where peop respectful toward each other	le are	3.65	4.26	17%	0.000	4.27	17%	0.005
think about making sure that things I say and p online will not be something I regret later	ost	3.31	3.67	11%	0.000	4.34	31%	0.024
listen and try to understand the opinions of oth online	ners	3.73	4.22	13%	0.000	3.82	2%	0.007
communicate respectfully with others online		3.58	4.02	12%	0.000	4.03	13%	0.002
have used the internet to improve my school o cown in some way	or my	3.06	3.48	14%	0.000	3.51	15%	0.000
have used the internet to help a friend or help kids in general	other	3.23	3.42	6%	0.004	3.92	21%	0.007
						3.92	19%	0.14

### Frequency

Fact checking	Pre	Pre %	Long	Long %
Never	4	5%	1	1%
Very rarely	6	7%	9	10%
Rarely	5	6%	3	3%
Occasionally	22	26%	26	30%
Very frequently	36	42%	24	28%
Always	13	15%	24	28%
Flagging hate speech	Pre	Pre %	Long	Long %
Never	41	17%	4	4%
Very rarely	73	30%	14	16%
Rarely	68	28%	21	24%
Occasionally	45	18%	18	20%
Very frequently	10	4%	19	21%
Always	7	3%	13	15%

# Bulgaria

Knowledge questions				
% correct				
	Pre	Post		р
Fake news	20%	19%	-8%	0.479
Filter bubble	46%	59%	30%	0.197
Echo chamber	65%	73%	13%	0.285
Flagging hate speech	47%	46%	-2%	0.739
Consent	19%	10%	-45%	0.180

Knowledge			
	Pre	Post	Change
Number of students with at least one correct answer to Fake news question	24	24	0%
As a % of total	39%	39%	0%

Knowledge-Confidence/Attidudinal/Behaviour questions				
average response on Likert scale				
	Pre	Post		р
Echo chambers confidence	3.02	3.18	5%	0.377
Filter bubbles confidence	2.88	3.43	19%	0.030
Fake news confidence	3.38	3.65	8%	0.138
Prejudice confidence	3.72	3.61	-3%	0.860
If I disagree with people online, I watch my language so it doesn't come across as mean	3.27	3.30	1%	0.830
I am careful to make sure that the pictures I post or send of other people will not embarrass or upset them	3.35	3.68	10%	0.019
My favourite places to be online are where people are respectful toward each other	3.93	3.75	-5%	0.135
I think about making sure that things I say and post online will not be something I regret later	3.68	3.92	6%	0.166
l listen and try to understand the opinions of others online	3.21	3.82	19%	0.004
I communicate respectfully with others online	3.80	3.89	2%	0.405
I have used the internet to improve my school or my town in some way	3.15	3.26	4%	0.911
I have used the internet to help a friend or help other kids in general	3.74	3.74	0%	0.467
I have used the internet to share something positive	3.93	3.82	-3%	0.423

Frequency				
Fact checking	Pre	Pre %	Long	Long %
Never	1	2%	1	2%
Very rarely	8	16%	8	16%
Rarely	12	24%	12	24%
Occasionally	14	29%	14	29%
Very frequently	10	20%	10	20%
Always	4	8%	4	8%
Flagging hate speech	Pre	Pre %	Long	Long %
Never	8	17%	0	0%
Very rarely	10	21%	0	0%
Rarely	13	27%	0	0%
Occasionally	11	23%	0	0%
Very frequently	3	6%	0	0%
Always	3	6%	0	0%

# Greece

Knowledge questions				
% correct				
	Pre	Post	Change	р
Fake news	51%	51%	1%	0.670
Filter bubble	100%	100%	0%	1.000
Echo chamber	86%	100%	16%	0.000
Flagging hate speech	34%	74%	118%	0.000
Consent	39%	65%	67%	0.000
Knowledge				
	Pre	Post	Change	
Number of students with at least one correct answer to Fake news question	90	87	-3%	
As a % of total	100%	97%	-3%	
Knowledge-Confidence/Attidudinal/Behaviour questions				
average response on Likert scale				
	Pre	Post	Change	р
Echo chambers confidence	2.08	4.50	116%	0.00
Filter bubbles confidence	2.36	4.30	82%	0.00
Fake news confidence	3.86	4.18	8%	0.00

Fake news confidence	3.86	4.18	8%	0.001
Prejudice confidence	4.12	4.56	11%	0.000
If I disagree with people online, I watch my language so it doesn't come across as mean	3.28	4.09	25%	0.000
I am careful to make sure that the pictures I post or send of other people will not embarrass or upset them	3.93	3.49	-11%	0.001
My favourite places to be online are where people are respectful toward each other	3.29	4.29	30%	0.000
I think about making sure that things I say and post online will not be something I regret later	2.51	2.99	19%	0.000
l listen and try to understand the opinions of others online	4.25	4.76	12%	0.000
I communicate respectfully with others online	3.36	3.89	16%	0.000
I have used the internet to improve my school or my town in some way	3.36	3.89	16%	0.000
I have used the internet to help a friend or help other kids in general	2.74	2.84	4%	0.002
I have used the internet to share something positive	2.62	3.87	48%	0.000

Frequency				
Fact checking	Pre	Pre %	Long	Long %

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Never	10	10%	10	10%
Very rarely	34	34%	34	34%
Rarely	43	43%	43	43%
Occasionally	13	13%	13	13%
Very frequently	0	0%	0	0%
Always	0	0%	0	0%
Flagging hate speech	Pre	Pre %	Long	Long %
Never	22	22%	-	-
Very rarely	34	34%	-	-
Rarely	28	28%	-	-
Occasionally	16	16%	-	-
Very frequently	0	0%	-	-
Always	0	0%	-	-

# Romania

Knowledge questions	Know	ledge	questions	
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% correct							
	Pre	Post	Change	р	Long	Change	р
Fake news	57%	58%	3%	0.41	-	-	-
Filter bubble	35%	89%	153%	0.00	74%	112%	0.00
Echo chamber	56%	85%	52%	0.00	82%	46%	0.00
Flagging hate speech	52%	84%	62%	0.00	76%	47%	0.00
Consent	24%	48%	99%	0.00	31%	31%	0.16

Knowledge			
	Pre	Post	Change
Number of students with at least one correct answer to Fake news question	46	45	-2%
As a % of total	100%	98%	-2%

Knowledge-Confidence/Attidudinal/	Behaviour
questions	

### average response on Likert scale

	Pre	Post	Change	р	Long	Change	р
Echo chambers confidence	2.41	4.06	68%	0.00	3.97	65%	0.00
Filter bubbles confidence	2.54	3.97	56%	0.00	4.06	60%	0.00
Fake news confidence	3.4	3.95	16%	0.00	4.11	21%	0.00
Prejudice confidence	3.56	4.24	19%	0.00	4.07	14%	0.01
If I disagree with people online, I watch my language so it doesn't come across as mean	2.91	3.76	29%	0.00	3.79	30%	0.00
I am careful to make sure that the pictures I post or send of other people will not embarrass or upset them	3.61	4.23	17%	0.00	4.10	14%	0.02
My favourite places to be online are where people are respectful toward each other	3.89	4.43	14%	0.00	4.27	10%	0.01
l think about making sure that things I say and post online will not be something I regret later	3.93	4.33	10%	0.03	4.34	10%	0.02
I listen and try to understand the opinions of others online	3.47	3.80	9%	0.04	3.82	10%	0.01
l communicate respectfully with others online	3.7	4.22	14%	0.00	4.03	9%	0.00
I have used the internet to improve my school or my town in some way	2.72	3.11	14%	0.01	3.51	29%	0.00
I have used the internet to help a friend or help other kids in general	3.49	3.93	13%	0.01	3.92	12%	0.01
I have used the internet to share something positive	3.69	4.23	15%	0.00	3.92	6%	0.15

Frequency				
Fact checking	Pre	Pre %	Long	Long %
Never	4	5%	1	1%
Very rarely	6	7%	9	10%
Rarely	5	6%	3	3%
Occasionally	22	26%	26	30%
Very frequently	36	42%	24	28%
Always	13	15%	24	28%
Flagging hate speech	Pre	Pre %	Long	Long %
Never	11	11%	4	4%
Very rarely	29	30%	14	15%
Rarely	27	28%	21	22%
Occasionally	18	19%	18	19%
Very frequently	7	7%	19	20%
Always	4	4%	13	14%

# Process questions

### **Overall**

### Process

Did you enjoy the workshop		
l liked it a lot	61	27%
l liked it a lot	132	58%
l neither liked it nor disliked it	26	11%
l disliked it	5	2%
l disliked it a lot	5	2%

# How relevant do you feel the content of the workshop was to you/your life

Highly relevant	41	18%
Quite relevant	84	37%
It was neither relevant nor irrelevant	73	32%
Quite irrelevant	25	11%
Highly irrelevant	6	3%

Do you feel like you understood the subject matter by the end of the workshop

Understood everything	91	40%
Understood some of it	98	43%
Understood little	30	13%
Understood nothing	4	2%
l don't know	5	2%

Do you feel like you learned new skills and knowledge		
Yes, a lot	69	30%
Yes	138	60%
No	15	7%
No, not at all	3	1%
l don't know	4	2%

# Do you think that you'll behave differently online as a result

Yes, a lot	57	25%
Yes	91	40%
No	32	14%
No, not at all	5	2%
l don't know	44	19%

Do you feel like the workshop was appropriate for your age		
Yes, I think it was appropriate for my age group	145	64%
No, I think it was more appropriate for younger people.	10	4%
No, I think it was more appropriate for older people.	39	17%
l don't know.	34	15%

# Bulgaria

### Process

Did you enjoy the workshop		
l liked it a lot	9	21%
l liked it a lot	19	45%
l neither liked it nor disliked it	5	12%
l disliked it	5	12%
l disliked it a lot	4	10%

# How relevant do you feel the content of the workshop was to you/your life

Highly relevant	5	12%
Quite relevant	23	55%
It was neither relevant nor irrelevant	7	17%
Quite irrelevant	7	17%
Highly irrelevant	0	0%

Do you feel like you understood the subject matter by the end of the workshop

Understood everything	19	46%
Understood some of it	15	37%
Understood little	1	2%
Understood nothing	3	7%
l don't know	3	7%

Do you feel like you learned new skills and knowledge

Yes, a lot	9	21%
Yes	21	50%
No	9	21%
No, not at all	2	5%
l don't know	1	2%

Do you think that you'll behave differently online as a result

Yes, a lot	6	14%
Yes	14	33%
No	13	31%
No, not at all	3	7%
l don't know	6	14%

# Do you feel like the workshop was appropriate for your age

Yes, I think it was appropriate for my age group	29	69%
No, I think it was more appropriate for younger people.	9	21%
No, I think it was more appropriate for older people.	3	7%
l don't know.	1	2%

#### **Process**

Did you enjoy the workshop		
l liked it a lot	19	19%
l liked it a lot	69	69%
I neither liked it nor disliked it	12	12%
l disliked it	0	0%
l disliked it a lot	0	0%

## How relevant do you feel the content of the workshop was to you/your life

Highly relevant	0	0%
Quite relevant	24	24%
It was neither relevant nor irrelevant	54	54%
Quite irrelevant	17	17%
Highly irrelevant	5	5%

### Do you feel like you understood the subject matter by the end of the workshop

Understood everything	30	30%
Understood some of it	45	45%
Understood little	25	25%
Understood nothing	0	0%
l don't know	0	0%

Do you feel like you learned new skills and knowledge

Yes, a lot	30	30%
Yes	70	70%
No	0	0%
No, not at all	0	0%
l don't know	0	0%

### Do you think that you'll behave differently online as a result

Yes, a lot	33	33%
Yes	35	35%
No	1	1%
No, not at all	0	0%
l don't know	31	31%

## Do you feel like the workshop was appropriate for your age

Yes, I think it was appropriate for my age group	42	42%
No, I think it was more appropriate for younger people.	0	0%
No, I think it was more appropriate for older people.	32	32%
l don't know.	26	26%

#### Process

Did you enjoy the workshop		
l liked it a lot	33	38%
l liked it a lot	44	51%
I neither liked it nor disliked it	9	10%
l disliked it	0	0%
l disliked it a lot	1	1%

## How relevant do you feel the content of the workshop was to you/your life

Highly relevant	36	41%
Quite relevant	37	43%
It was neither relevant nor irrelevant	12	14%
Quite irrelevant	1	1%
Highly irrelevant	1	1%

### Do you feel like you understood the subject matter by the end of the workshop

Understood everything	42	48%
Understood some of it	38	44%
Understood little	4	5%
Understood nothing	1	1%
l don't know	2	2%

### Do you feel like you learned new skills and knowledge

Yes, a lot	30	34%
Yes	47	54%
No	6	7%
No, not at all	1	1%
l don't know	3	3%

### Do you think that you'll behave differently online as a result

Yes, a lot	18	21%
Yes	42	48%
No	18	21%
No, not at all	2	2%
l don't know	7	8%

### Do you feel like the workshop was appropriate for your age

Yes, I think it was appropriate for my age group	74	86%
No, I think it was more appropriate for younger people.	1	1%
No, I think it was more appropriate for older people.	4	5%
l don't know.	7	8%

## **Trained Teachers**

#### **Demographics**

Demographic data collected from the teachers that were trained by ISD is presented below. As above, the sample is first presented in its entirety, and is then broken down by country. Overall

Demographics	Total number	Overall %
Gender		
Male	433	84%
Female	83	16%
Digital citizenship taught in school?		
Yes	64	12%
No	360	70%
Don't know	91	18%
Taught digital citizenship before		
Yes	49	9%
No	450	87%
Don't know	19	4%
Reason attended		
Personal interest	347	27%
Professional development	312	24%
Lesson plans and resources	192	15%
Belief it is important	365	28%
Asked to attend by colleague	63	5%
Other	2	0%

Demographics	Total number	Overall %
Gender		
Male	127	86%
Female	20	14%
Digital citizenship taught in school?		
Yes	30	21%
No	75	51%
Don't know	41	28%
Taught digital citizenship before Yes	17	11%
No	130	87%
Don't know	2	1%
Reason attended		
Personal interest	63	25%
Professional development	35	14%
Lesson plans and resources	13	5%
Belief it is important	81	33%
Asked to attend by colleague	54	22%
Other	2	1%

Demographics	Total number	Overall %
Gender		
Male	121	72%
Female	47	28%
Digital citizenship taught in school?		
Yes	16	10%
No	117	70%
Don't know	35	21%
Taught digital citizenship before		
Yes	13	8%
No	140	83%
Don't know	15	9%
Reason attended		
Personal interest	146	31%
Professional development	98	21%
Lesson plans and resources	93	20%
Belief it is important	122	26%
Asked to attend by colleague	8	2%
Other	0	0%

Male18592%Female168%Digital citizenship taught in school?Yes189%No16884%Don't know157%Taught digital citizenship beforeYes199%No18090%Don't know21%Presonal interest13824%Professional development17932%Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague10%	Demographics	Total number	Overall %
Male18592%Female168%Digital citizenship taught in school?Yes189%No16884%Don't know157%Taught digital citizenship beforeYes199%No18090%Don't know21%Presonal interest13824%Professional development17932%Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague10%			
Female168%Pigital citizenship taught in school?Yes189%No16884%Don't know157%Taught digital citizenship beforeYes199%No18090%Don't know21%Reason attendedPersonal interest13824%Professional development17932%Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague10%	Gender		
Digital citizenship taught in school?Yes189%No16884%Don't know157%Taught digital citizenship before157%Yes199%No18090%Don't know21%Reason attended13824%Professional development17932%Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague10%	Male	185	92%
Yes189%No16884%Don't know157%Taught digital citizenship before7%Yes199%No18090%Don't know21%Reason attended13824%Professional development17932%Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague10%	Female	16	8%
Yes189%No16884%Don't know157%Taught digital citizenship before7%Yes199%No18090%Don't know21%Reason attended13824%Professional development17932%Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague10%	Digital citizenshin taught in school?		
Don't know157%Taught digital citizenship before199%Yes199%No18090%Don't know21%Reason attended13824%Professional development13824%Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague10%	Yes	18	9%
Taught digital citizenship beforeYes199%No18090%Don't know21%Reason attended	No	168	84%
Yes199%No18090%Don't know21%Reason attendedPersonal interest13824%Porfessional development17932%Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague0%1	Don't know	15	7%
No18090%Don't know21%Reason attendedPersonal interest13824%Professional development17932%Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague0%10%	Taught digital citizenship before		
Don't know21%Reason attended13824%Personal interest13824%Professional development17932%Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague0%10%	Yes	19	9%
Reason attendedPersonal interest13824%Professional development17932%Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague0%10%	No	180	90%
Personal interest13824%Professional development17932%Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague10%	Don't know	2	1%
Professional development17932%Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague10%	Reason attended		
Lesson plans and resources8615%Belief it is important16229%Asked to attend by colleague10%	Personal interest	138	24%
Belief it is important16229%Asked to attend by colleague10%	Professional development	179	32%
Asked to attend by colleague 1 0%	Lesson plans and resources	86	15%
	Belief it is important	162	29%
Other 0 0%	Asked to attend by colleague	1	0%
	Other	0	0%

## Analysis

Teachers were asked a number of knowledge and confidence questions before and after the training. Many of these questions were similar to those asked to students, with some additions focusing on digital citizenship education. Where applicable, pre and post results were analysed using the Mann-Whitney test for statistical significance. There was no comparison group for this analysis. These results are presented - first as a whole then separated by country - below.

#### **Overall**

Knowledge				
% correct				
	Pre	Post	Change	р
Fake news	39%	44%	13%	0.000
Echo chambers	65%	85%	31%	0.000
Confidence				
average on Likert scale				
	Pre	Post	Change	р
Digital citizenship	2.29	-	-	-
understand what fake news is.	3.73	4.53	21%	0.000
understand what echo chambers are.	3.36	4.54	35%	0.000
understand what filter bubbles are.	3	4.46	49%	0.000
understand what emotional manipulation is.	4.04	4.64	15%	0.000
understand what online consent is.	4.06	4.67	15%	0.000
understand the difference between hate speech and free speech.	4.05	4.64	15%	0.000
understand the challenges young people face online.	3.66	4.34	19%	0.000
am confident that I can teach digital citizenship skills to my students.	3.48	4.26	22%	0.000
d know what to say if my students asked me questions about online challenges.	3.46	4.3	24%	0.000
know what practical steps I can take to help my students use he internet positively.	3.46	4.38	27%	0.000
can support my students to express themselves positively online.	3.77	4.49	19%	0.000
am confident having conversations with students about prejudice and stereotypes.	3.94	4.5	14%	0.000

Importance of Digital citizenship				
average on Likert scale	Pre	Post	Change	р
Importance	1.42	1.19	-16%	0.000
note the scale of this question is inverted				
Would you like schools to receive more training on how digital citizenship?	to teach			
average on Likert scale	Pre	Post	Change	р
Desire for training	1.06	1.08	2%	0.154
note the scale of this question is inverted				
Importance of Digital citizenship	Pre	Pre %	Post	Post %
Very important	310	62%	409	82%
Important	174	35%	86	17%
Neither important nor unimportant	13	3%	4	1%
Not very important	3	1%	1	0%
Not important at all	0	0%	0	0%

Biggest challenges to young people					
	Code	Pre	% Pre	Post	% Post
Fake news	1	115	15%	135	19%
Addiction - spending too much time online	2	84	11%	50	7%
Fraud	3	16	2%	5	1%
Access to inappropriate content	4	47	6%	27	4%
Social Anxiety/Depression	5	10	1%	5	1%
Hate speech/abusive comments	6	53	7%	96	13%
(Cyber)bullying	7	57	8%	50	7%
Emotional manipulation/blackmail	8	58	8%	55	8%
Contact with unknown people (paedophiles, fake profiles, extremist groups etc.)	9	88	12%	62	9%
Privacy/Data Protection	10	55	7%	57	8%
Sexual Harassment	11	17	2%	7	1%
Isolation/Alienation	12	35	5%	17	2%
Children's naivety	13	12	2%	15	2%
Echo chambers	14	4	1%	16	2%
Social Media	15	18	2%	13	2%
Children do not have critical thinking skills needed	16	45	6%	49	7%
Inappropriate behaviour/use	17	13	2%	18	2%
Lack of understanding of rights and responsibilities	18	18	2%	45	6%
Online shopping	19	0	0%	0	0%
Lack of realistic environment	20	8	1%	4	1%
Filter bubbles	21	1	0%	1	0%

Pre	Post	Change	р
23%	33%	40%	0.001
66%	76%	14%	0.025
Pre	Post	Change	р
2.38	-	-	-
3.74	4.35	16%	0.000
3.38	4.5	33%	0.000
3.22	4.35	35%	0.000
4.02	4.52	12%	0.000
4.3	4.7	9%	0.000
4.11	4.48	9%	0.000
2.93	3.68	26%	0.000
3.43	4.06	18%	0.000
t 3.39	3.98	17%	0.000
3.66	4.2	15%	0.000
3.87	4.35	12%	0.000
-	-	-	-
	23% 66% Pre 2.38 3.74 3.38 3.22 4.02 4.3 4.11 2.93 3.43 t 3.39 e 3.66	23% 33%   66% 76%   Pre Post   2.38 -   3.74 4.35   3.38 4.5   3.22 4.35   4.02 4.52   4.3 4.7   4.11 4.48   2.93 3.68   3.43 4.06   t 3.39 3.98   e 3.66 4.2	23% 33% 40%   66% 76% 14%   Pre Post Change   2.38 - -   3.74 4.35 16%   3.38 4.5 33%   3.22 4.35 35%   4.02 4.52 12%   4.3 4.7 9%   4.11 4.48 9%   2.93 3.68 26%   3.43 4.06 18%   t 3.39 3.98 17%

Importance of Digital citizenship				
average on Likert scale	Pre	Post	Change	р
Importance	1.8	1.57	-13%	0.000
note the scale of this question is inverted				
Would you like schools to receive more training on how to digital citizenship?	teach			
average on Likert scale	Pre	Post	Change	р
Desire for training	-	-	-	-
note the scale of this question is inverted				
Importance of Digital citizenship	Pre	Pre %	Post	Post %
Very important	40	29%	65	47%
Important	88	64%	68	49%
Neither important nor unimportant	7	5%	4	3%
Not very important	3	2%	1	1%
Not important at all	0	0%	0	0%

#### **Biggest challenges to young people**

Biggest challenges to young people					
	Code	Pre	% Pre	Post	% Post
Fake news	1	28	18%	28	21%
Addiction - spending too much time online	2	5	3%	3	2%
Fraud	3	4	3%	4	3%
Access to inappropriate content	4	5	3%	9	7%
Social Anxiety/Depression	5	0	0%	0	0%
Hate speech/abusive comments	6	13	8%	10	7%
(Cyber)bullying	7	7	4%	7	5%
Emotional manipulation/blackmail	8	10	6%	11	8%
Contact with unknown people (paedophiles, fake profiles, extremist groups etc.)	9	29	18%	28	21%
Privacy/Data Protection	10	13	8%	7	5%
Sexual Harassment	11	0	0%	0	0%
Isolation/Alienation	12	9	6%	9	7%
Children's naivety	13	6	4%	5	4%
Echo chambers	14	3	2%	2	1%
Social Media	15	4	3%	4	3%
Children do not have critical thinking skills needed	16	22	14%	9	7%
Inappropriate behaviour/use	17	0	0%	0	0%
Lack of understanding of rights and responsibilities	18	0	0%	0	0%
Online shopping	19	0	0%	0	0%
Lack of realistic environment	20	8	5%	4	3%
filter bubbles	21	1	1%	1	1%

Pre	Post	Change	р
56%	57%	1%	0.157
47%	89%	89%	0.000
Pre	Post	Change	р
2.27	-	-	-
3.45	4.45	29%	0.000
2.76	4.31	56%	0.000
1.91	4.22	120%	0.000
3.76	4.55	21%	0.000
3.47	4.5	30%	0.000
3.6	4.61	28%	0.000
3.57	4.45	25%	0.000
2.44	3.93	61%	0.000
2.95	4.15	41%	0.000
2.9	4.22	46%	0.000
3.09	4.3	39%	0.000
3.47	4.25	23%	0.000
	56%   47%   Pre   2.27   3.45   2.76   1.91   3.76   3.47   3.6   3.57   2.44   2.95   2.9   3.09	56% 57%   47% 89%   Pre Post   2.27 -   3.45 4.45   2.76 4.31   1.91 4.22   3.76 4.55   3.47 4.5   3.6 4.61   3.57 4.45   2.95 4.15   2.9 4.22   3.09 4.3	56%   57%   1%     47%   89%   89%     Pre   Post   Change     2.27   -   -     3.45   4.45   29%     2.76   4.31   56%     1.91   4.22   120%     3.76   4.55   21%     3.6   4.61   28%     3.57   4.45   25%     2.44   3.93   61%     2.9   4.22   46%     3.09   4.3   39%

Importance of Digital citizenship				
average on Likert scale	Pre	Post	Change	р
Importance	1.23	1.03	-16%	0.000
note the scale of this question is inverted				
Would you like schools to receive more training on he digital citizenship?	ow to teach			
average on Likert scale	Pre	Post	Change	р
Desire for training	1.03	1.02	-1%	0.527
note the scale of this question is inverted				
Importance of Digital citizenship	Pre	Pre %	Post	Post %
Very important	125	78%	156	97%
Important	35	22%	5	3%
Neither important nor unimportant	1	1%	0	0%
Not very important	0	0%	0	0%
Not important at all	0	0%	0	0%

#### **Biggest challenges to young people**

	Code	Pre	% Pre	Post	% Post
Fake news	1	27	10%	47	18%
Addiction - spending too much time online	2	63	24%	35	13%
Fraud	3	10	4%	0	0%
Access to inappropriate content	4	17	6%	4	2%
Social Anxiety/Depression	5	9	3%	5	2%
Hate speech/abusive comments	6	8	3%	42	16%
(Cyber)bullying	7	25	9%	11	4%
Emotional manipulation/blackmail	8	15	6%	13	5%
Contact with unknown people (paedophiles, fake profiles, extremist groups etc.)	9	31	12%	14	5%
Privacy/Data Protection	10	12	4%	28	11%
Sexual Harassment	11	13	5%	2	1%
Isolation/Alienation	12	19	7%	5	2%
Children's naivety	13	2	1%	4	2%
Echo chambers	14	1	0%	7	3%
Social Media	15	3	1%	2	1%
Children do not have critical thinking skills needed	16	5	2%	26	10%
Inappropriate behaviour/use	17	8	3%	7	3%
Lack of understanding of rights and responsibilities	18	0	0%	14	5%
Online shopping	19	0	0%	0	0%

Knowledge				
% correct				
	Pre	Post	Change	р
Fake news	47%	50%	6%	0.113
Echo chambers	79%	90%	14%	0.001
Confidence				
average on Likert scale				
	Pre	Post	Change	р
Digital citizenship	2.23	-	-	-
l understand what fake news is.	3.94	4.71	20%	0.000
l understand what echo chambers are.	3.83	4.75	24%	0.000
l understand what filter bubbles are.	3.71	4.74	28%	0.000
l understand what emotional manipulation is.	4.27	4.8	12%	0.000
l understand what online consent is.	4.37	4.79	10%	0.000
l understand the difference between hate speech and free speech.	4.36	4.77	9%	0.000
l understand the challenges young people face online.	4.24	4.71	11%	0.000
l am confident that I can teach digital citizenship skills to my students.	4.33	4.65	7%	0.000
I'd know what to say if my students asked me questions about online challenges.	3.92	4.64	18%	0.000
I know what practical steps I can take to help my students use the internet positively.	3.77	4.64	23%	0.000
l can support my students to express themselves positively online.	4.25	4.73	11%	0.000
l am confident having conversations with students about prejudice and stereotypes.	4.32	4.71	9%	0.000

Importance of Digital citizenship				
average on Likert scale	Pre	Post	Change	р
Importance	1.3	1.06	-18%	0.000
fnote the scale of this question is inverted				
Would you like schools to receive more training on how to digital citizenship?	teach			
average on Likert scale	Pre	Post	Change	р
Desire for training	1.08	1.13	4%	0.041
note the scale of this question is inverted				
Importance of Digital citizenship	Pre	Pre %	Post	Post %
Very important	145	72%	188	94%
Important	51	25%	13	6%
Neither important nor unimportant	5	2%	0	0%
Not very important	0	0%	0	0%
Not important at all	0	0%	0	0%

Biggest challenges to young people					
	Code	Pre	% Pre	Post	% Post
Fake news	1	60	19%	60	19%
Addiction - spending too much time online	2	16	5%	12	4%
Fraud	3	2	1%	1	0%
Access to inappropriate content	4	25	8%	14	4%
Social Anxiety/Depression	5	1	0%	0	0%
Hate speech/abusive comments	6	32	10%	44	14%
(Cyber)bullying	7	25	8%	32	10%
Emotional manipulation/blackmail	8	33	10%	31	10%
Contact with unknown people (paedophiles, fake profiles, extremist groups etc.)	9	28	9%	20	6%
Privacy/Data Protection	10	30	9%	22	7%
Sexual Harassment	11	4	1%	5	2%
Isolation/Alienation	12	7	2%	3	1%
Children's naivety	13	4	1%	6	2%
Echo chambers	14	0	0%	7	2%
Social Media	15	11	3%	7	2%
Children do not have critical thinking skills needed	16	18	6%	14	4%
Inappropriate behaviour/use	17	5	2%	11	3%
Lack of understanding of rights and responsibilities	18	18	6%	31	10%
Online shopping	19	0	0%	0	0%

### Process questions

Teachers were also asked a number of questions about their experience with the training. Responses to these questions are presented below, first in their entirety then separated by country.

#### **Overall**

Process		
Did you enjoy the training		
l liked it a lot	332	66%
l liked it a lot	163	32%
l neither liked it nor disliked it	10	2%
l disliked it	1	0%
l disliked it a lot	0	0%

Do you feel like you learned new skills and knowledge as a result of the training

Yes, lots	268	53%
Yes	225	45%
No	8	2%
No not at all	0	0%
l don't know	2	0%

How relevant do you feel the curriculum is to the students you teach		
Highly relevant	313	63%
Quite relevant	163	33%
It was neither relevant nor irrelevant	16	3%
Quite irrelevant	5	1%
Highly irrelevant	0	0%

Would you like schools to receive more training on how to teach digital citizenship

404	81%
91	18%
3	1%
0	0%
1	0%
	91

How helpful do you think the Young Digital Leaders programme is to teachers who want to teach digital citizenship

Very helpful	365	73%
Helpful	125	25%
Not very helpful	6	1%
Unhelpful	0	0%
l don't know	3	1%

#### How likely are you to deliver the Young Digital Leaders lessons to your students

Very likely	265	53%
Quite likely	165	33%
Quite unlikely	51	10%
Very unlikely	15	3%
l Don't know	4	1%

#### **Process**

Did you enjoy the training		
l liked it a lot	52	36%
l liked it a lot	86	59%
I neither liked it nor disliked it	6	4%
l disliked it	1	1%
l disliked it a lot	0	0%

Do you feel like you learned new skills and knowledge as a result of the training

0	0		
Yes, lots		39	27%
Yes		98	68%
No		6	4%
No not at all		0	0%
l don't know		1	1%

How relevant do you feel the curriculum is to the students you teach

Highly relevant	43	31%
Quite relevant	86	61%
It was neither relevant nor irrelevant	8	6%
Quite irrelevant	3	2%
Highly irrelevant	0	0%

Would you like schools to receive more training on how to teach digital citizenship

Yes, certainly	75	53%
Yes, probably	63	45%
No, probably not	2	1%
No, certainly not	0	0%
l don't know	1	1%

How helpful do you think the Young Digital Leaders programme is to teachers who want to teach digital citizenship

Very helpful	56	40%
Helpful	80	57%
Not very helpful	2	1%
Unhelpful	0	0%
l don't know	3	2%

### How likely are you to deliver the Young Digital Leaders lessons to your students

Very likely	26	18%
Quite likely	64	45%
Quite unlikely	34	24%
Very unlikely	15	11%
l Don't know	3	2%

#### **Process**

Did you enjoy the training		
l liked it a lot	128	80%
l liked it a lot	29	18%
l neither liked it nor disliked it	4	2%
l disliked it	0	0%
l disliked it a lot	0	0%

### Do you feel like you learned new skills and knowledge as a result of the training

0	0		
Yes, lots		105	65%
Yes		54	34%
No		1	1%
No not at all		0	0%
l don't know		1	1%

### How relevant do you feel the curriculum is to the students you teach

Highly relevant	105	65%
Quite relevant	48	30%
It was neither relevant nor irrelevant	6	4%
Quite irrelevant	2	1%
Highly irrelevant	0	0%

## Would you like schools to receive more training on how to teach digital citizenship

Yes, certainly	149	93%
Yes, probably	12	7%
No, probably not	0	0%
No, certainly not	0	0%
l don't know	0	0%

#### How helpful do you think the Young Digital Leaders programme is to teachers who want to teach digital citizenship

Very helpful	132	82%
Helpful	27	17%
Not very helpful	2	1%
Unhelpful	0	0%
l don't know	0	0%

### How likely are you to deliver the Young Digital Leaders lessons to your students

Very likely	79	49%
Quite likely	68	42%
Quite unlikely	14	9%
Very unlikely	0	0%
l Don't know	0	0%

#### Process

Did you enjoy the training		
l liked it a lot	152	76%
l liked it a lot	48	24%
I neither liked it nor disliked it	0	0%
l disliked it	0	0%
l disliked it a lot	0	0%

### Do you feel like you learned new skills and knowledge as a result of the training

0	0		
Yes, lots		124	63%
Yes		73	37%
No		1	1%
No not at all		0	0%
l don't know		0	0%

How relevant do you feel the curriculum is to the students you teach

Highly relevant	165	84%
Quite relevant	29	15%
It was neither relevant nor irrelevant	2	1%
Quite irrelevant	0	0%
Highly irrelevant	0	0%

### Would you like schools to receive more training on how to teach digital citizenship

Yes, certainly	180	91%
Yes, probably	16	8%
No, probably not	1	1%
No, certainly not	0	0%
l don't know	0	0%

How helpful do you think the Young Digital Leaders programme is to teachers who want to teach digital citizenship

Very helpful	177	90%
Helpful	18	9%
Not very helpful	2	1%
Unhelpful	0	0%
l don't know	0	0%

### How likely are you to deliver the Young Digital Leaders lessons to your students

Very likely	160	81%
Quite likely	33	17%
Quite unlikely	3	2%
Very unlikely	0	0%
l Don't know	1	1%

## **Parents and Carers**

#### **Demographics**

# Demographic data gathered from parents and carers of students who participated in the intervention are presented below, first in its entirety and then broken down by country.

#### **Overall**

Demographics	Total number	Overall %
Gender		
Male	171	72%
Female	66	28%
Age		
<25	3	1%
25-34	193	39%
35-44	190	38%
45-54	97	20%
>=55	12	2%
Country born		
In-country	232	99%
Abroad	2	1%
Language spoken at home		
Majority	233	99%
Majority and another language	2	1%
Another language	0	0%
How frequently do you use the internet		
l don't know	1	0%
About once a week	9	4%
More than once a week	2	1%
About once a day	36	15%
More than once a day	189	80%
How frequently do you think your child uses social media		
l don't know	7	3%
About once a week	10	4%
More than once a week	13	5%
About once a day	30	13%
More than once a day	177	75%

Demographics	Total number	Overall %
Gender		
Male	39	91%
Female		9%
	4	970
Age		
<25	0	0%
25-34	2	5%
35-44	20	53%
45-54	15	39%
>=55	1	3%
Country born		
Bulgaria	43	100%
Abroad	0	0%
Language spoken at home		
Bulgarian	42	98%
Bulgarian and another language	1	2%
Another language	0	0%
How frequently do you use the internet		
I don't know	0	0%
About once a week	1	2%
More than once a week	0	0%
About once a day	8	19%
More than once a day	34	79%
	57	, , , , , ,
How frequently do you think your child uses social media		
l don't know	0	0%
About once a week	0	0%
More than once a week	1	2%
About once a day	1	2%
More than once a day	41	95%

### Greece

Demographics	Total number	Overall %
Gender		
Male	70	67%
Female	34	33%
Age		
<25	1	1%
25-34	16	15%
35-44	39	36%
45-54	41	38%
>=55	11	10%
Country born		
Greece	99	98%
Abroad	2	2%
Language spoken at home		
Greek	101	99%
Greek and another language	1	1%
Another language	0	0%
How frequently do you use the internet		
l don't know	1	1%
About once a week	5	5%
More than once a week	1	1%
About once a day	17	16%
More than once a day	80	77%
How frequently do you think your child uses social media		
I don't know	6	6%
About once a week	8	8%
More than once a week	8	8%
About once a day	21	20%
More than once a day	61	59%
3		

Demographics	Total number	Overall %
Gender		
Male	62	69%
Female	28	31%
Age		
<25	2	2%
25-34	7	7%
35-44	59	60%
45-54	30	31%
>=55	0	0%
Country born		
Greece	90	100%
Abroad	0	0%
Language spoken at home		
Greek	90	100%
Greek and another language	0	0%
Another language	0	0%
How frequently do you use the internet		
l don't know	0	0%
About once a week	3	3%
More than once a week	1	1%
About once a day	11	12%
More than once a day	75	83%
How frequently do you think your child uses social media		
l don't know	1	1%
About once a week	2	2%
More than once a week	4	4%
About once a day	8	9%
More than once a day	75	83%

## Analysis

Before and after the training, parents and carers were asked a series of confidence questions, many of which reflected the questions asked to students. Pre and post responses were analysed as above with the Mann-Whitney test for statistical significance. There was no comparison group for this analysis.

#### **Overall**

Confidence				
average confidence on Likert scale				
	Pre	Post	Change	р
l am confident using the internet.	4.69	5.24	12%	0.000
l understand the importance of challenging prejudice online.	5.56	5.92	6%	0.000
l am always happy to listen to people expressing different worldviews to my own.	5.75	5.91	3%	0.017
l feel responsible for the wellbeing of people connected to me through social media.	4.23	5.08	20%	0.000
If I wasn't sure a story was true, and I wanted to share it, I'd fact check it first.	6.22	6.44	4%	0.024
I consider the feelings of others when I post things online.	5.81	6.18	6%	0.000
I'm motivated to seek out views and opinions that differ to my own online.	5.61	5.88	5%	0.002
I would know what to do if I came across hate speech online.	5.38	6.03	12%	0.000
I know how to communicate my views effectively online.	5.53	6.03	9%	0.000
I know how to give consent online.	5.61	6.1	9%	0.000
l understand the differences between hate speech and free speech.	6.03	6.42	6%	0.000
I would be able to identify 'fake news.'	5.16	5.97	16%	0.000
l understand the challenges young people face online.	6.07	6.43	6%	0.000
I know what practical steps I can take to help my child/children use the internet safely.	5.3	6.22	17%	0.000
I can support my child/children to express themselves positively online.	5.57	6.2	11%	0.000
I'd know what to say if my child/children asked me questions about online challenges like fake news.	5.63	6.16	9%	0.000

#### Knowledge-Confidence/Attidudinal/Behaviour questions

average of	confidence	on Likert s	scale
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	Pre	Post	Change	р
am confident using the internet.	4.41	5	13%	0.005
understand the importance of challenging prejudice online.	5.76	6.16	7%	0.025
am always happy to listen to people expressing different worldviews to my own.	6.18	6.49	5%	0.025
feel responsible for the wellbeing of people connected to me hrough social media.	5.67	6.18	9%	0.006
f I wasn't sure a story was true, and I wanted to share it, I'd fact heck it first.	6.64	6.51	-2%	0.282
consider the feelings of others when I post things online.	6.36	6.46	2%	0.791
m motivated to seek out views and opinions that differ to my own online.	6.23	6.28	1%	0.498
would know what to do if I came across hate speech online.	5.18	6.1	18%	0.002
know how to communicate my views effectively online.	5.15	6.13	19%	0.000
know how to give consent online.	5.59	6.35	14%	0.001
understand the differences between hate speech and free speech.	5.9	6.56	11%	0.004
would be able to identify `fake news.'	4.79	5.82	21%	0.000
understand the challenges young people face online.	5.85	6.59	13%	0.000
know what practical steps I can take to help my child/children use the internet safely.	5.31	6.13	15%	0.000
can support my child/children to express themselves positively online.	5.46	6.31	15%	0.000
d know what to say if my child/children asked me questions bout online challenges like fake news.	5.41	6.21	15%	0.000

Knowledge-Confidence/Attidudinal/Behaviour questions				
average confidence on Likert scale				
	Pre	Post	Change	р
l am confident using the internet.	4.21	4.84	15%	0.000
l understand the importance of challenging prejudice online.	5.15	5.69	10%	0.000
l am always happy to listen to people expressing different worldviews to my own.	5.52	5.65	2%	0.138
l feel responsible for the wellbeing of people connected to me through social media.	4.06	4.83	19%	0.000
If I wasn't sure a story was true, and I wanted to share it, I'd fact check it first.	6.13	6.51	6%	0.002
I consider the feelings of others when I post things online.	5.64	6.13	9%	0.000
I'm motivated to seek out views and opinions that differ to my own online.	5.2	5.61	8%	0.000
I would know what to do if I came across hate speech online.	5.21	5.9	13%	0.000
I know how to communicate my views effectively online.	5.42	5.85	8%	0.000
I know how to give consent online.	5.25	5.78	10%	0.000
l understand the differences between hate speech and free speech.	5.88	6.26	6%	0.001
I would be able to identify 'fake news.'	4.97	5.81	17%	0.000
l understand the challenges young people face online.	5.98	6.33	6%	0.001
I know what practical steps I can take to help my child/children use the internet safely.	4.75	6.03	27%	0.000
I can support my child/children to express themselves positively online.	5.21	6.1	17%	0.000
I'd know what to say if my child/children asked me questions about online challenges like fake news.	5.36	6.07	13%	0.000

#### Knowledge-Confidence/Attidudinal/Behaviour questions

average confidence on Likert scale

	Pre	Post	Change	р
am confident using the internet.	5.36	5.78	8%	0.001
understand the importance of challenging prejudice online.	5.94	6.08	2%	0.334
l am always happy to listen to people expressing different worldviews to my own.	5.82	5.96	2%	0.309
feel responsible for the wellbeing of people connected to me through social media.	3.81	4.89	28%	0.000
f I wasn't sure a story was true, and I wanted to share it, I'd fact check it first.	6.13	6.32	3%	0.317
consider the feelings of others when I post things online.	5.76	6.12	6%	0.012
'm motivated to seek out views and opinions that differ to my own online.	5.81	6.02	4%	0.349
would know what to do if I came across hate speech online.	5.67	6.13	8%	0.028
know how to communicate my views effectively online.	5.82	6.2	6%	0.037
know how to give consent online.	6.02	6.37	6%	0.019
understand the differences between hate speech and free speech.	6.27	6.54	4%	0.153
would be able to identify 'fake news.'	5.52	6.2	12%	0.001
understand the challenges young people face online.	6.28	6.47	3%	0.062
know what practical steps I can take to help my child/children use the internet safely.	5.93	6.48	9%	
can support my child/children to express themselves positively online.	6.03	6.28	4%	0.095
'd know what to say if my child/children asked me questions about online challenges like fake news.	6.02	6.23	4%	0.127

## Process questions

Parents and carers were asked a number of questions related to their experience with the training. Responses are presented below, first overall then broken down by country.

#### **Overall**

Process		
Did you enjoy the session?		
l liked it a lot	137	58%
lliked	91	38%
I neither liked it nor disliked it	8	3%
l disliked it	0	0%
l disliked it a lot	1	0%

### How relevant do you feel the content of the workshop was to you?

Highly relevant	143	60%
Quite relevant	82	35%
It was neither relevant nor irrelevant	11	5%
Quite irrelevant	0	0%
Highly irrelevant	1	0%

#### Do you think you'll behave differently online as a result?

Yes, certainly	130	55%
Yes	79	33%
No	19	8%
No, not at all	4	2%
l don't know	5	2%

### Do you feel more or less able to help your child/children deal with online safety challenges?

Much more able	109	46%
Moreable	121	51%
Less able	1	0%
Much less able	0	0%
l don't know	6	3%

# Are you more or less likely to have a conversation with your child/children about online safety as a result of this session?

Much more likely	157	66%
More able	74	31%
Less likely	2	1%
Much less likely	1	0%
l don't know	3	1%

Yes, certainly	178	75%
Yes	52	22%
No	1	0%
No, not at all	1	0%
l don't know	4	2%

#### Process

Did you enjoy the session?		
l liked it a lot	20	44%
l liked	21	47%
I neither liked it nor disliked it	3	7%
l disliked it	0	0%
l disliked it a lot	1	2%

### How relevant do you feel the content of the workshop was to you?

Highly relevant	21	47%
Quite relevant	19	42%
lt was neither relevant nor irrelevant	4	9%
Quite irrelevant	0	0%
Highly irrelevant	1	2%

#### Do you think you'll behave differently online as a result?

16	36%
16	36%
9	20%
2	4%
2	4%
	16 9

### Do you feel more or less able to help your child/children deal with online safety challenges?

Much more able	17	38%
More able	26	58%
Less able	0	0%
Much less able	0	0%
l don't know	2	4%

# Are you more or less likely to have a conversation with your child/children about online safety as a result of this session?

Much more likely	22	49%
More able	22	49%
Less likely	0	0%
Much less likely	0	0%
l don't know	1	2%

Yes, certainly	27	61%
Yes	13	30%
No	1	2%
No, not at all	1	2%
l don't know	2	5%

#### **Process**

Did you enjoy the session?		
l liked it a lot	60	59%
l liked it a lot	37	36%
l neither liked it nor disliked it	5	5%
l disliked it	0	0%
l disliked it a lot	0	0%

### How relevant do you feel the content of the workshop was to you?

Highly relevant	64	63%
Quite relevant	31	30%
It was neither relevant nor irrelevant	7	7%
Quite irrelevant	0	0%
Highly irrelevant	0	0%

#### Do you think you'll behave differently online as a result?

Yes, certainly	61	60%
	01	0076
Yes	31	30%
No	8	8%
No, not at all	2	2%
l don't know	0	0%

### Do you feel more or less able to help your child/children deal with online safety challenges?

Much more able	55	54%
More able	45	44%
Less able	0	0%
Much less able	0	0%
l don't know	2	2%

# Are you more or less likely to have a conversation with your child/children about online safety as a result of this session?

Much more likely	69	68%
More able	29	28%
Less likely	1	1%
Much less likely	1	1%
l don't know	2	2%

Yes, certainly	80	78%
Yes	20	20%
No	0	0%
No, not at all	0	0%
l don't know	2	2%

#### Process

Did you enjoy the session?		
l liked it a lot	57	63%
l liked	33	37%
I neither liked it nor disliked it	0	0%
l disliked it	0	0%
l disliked it a lot	0	0%

### How relevant do you feel the content of the workshop was to you?

Highly relevant	58	64%
Quite relevant	32	36%
It was neither relevant nor irrelevant	0	0%
Quite irrelevant	0	0%
Highly irrelevant	0	0%

### Do you think you'll behave differently online as a result?

Yes, certainly	53	59%
Yes	32	36%
No	2	2%
No, not at all	0	0%
l don't know	3	3%

#### Do you feel more or less able to help your child/ children deal with online safety challenges?

Much more able	37	41%
More able	50	56%
Less able	1	1%
Much less able	0	0%
l don't know	2	2%

# Are you more or less likely to have a conversation with your child/children about online safety as a result of this session?

Much more likely	66	73%
More likely	23	26%
Less likely	1	1%
Much less likely	0	0%
l don't know	0	0%

Yes, certainly	71	79%
Yes	19	21%
No	0	0%
No, not at all	0	0%
l don't know	0	0%

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